

HOW DO I GET A SMARTCARD?

SmartCards are available for purchase at the City of Charleston Department of Revenue Collections - Parking Division located at:

**180 Lockwood Drive (Room 234)
Charleston, SC 29403**

And the Charleston Visitor Center located at:

**375 Meeting Street
Charleston, SC 29403**

SmartCards are available in four different designs featuring some of Charleston's more notable points of interest.



There is an initial, one-time cost of \$5.00 for the SmartCard. Minutes may be purchased in \$1.00 increments using cash, check, Visa, MasterCard, or debit cards. Cards are rechargeable and can hold up to \$300 in value. To replenish the value of a card, simply visit the Department of Revenue Collections - Parking Division or the Charleston Visitor Center to purchase additional time.

Conversion of Dollars to Minutes

\$1 = 80 Min	\$26 = 2080 Min
\$2 = 160 Min	\$27 = 2160 Min
\$3 = 240 Min	\$28 = 2240 Min
\$4 = 320 Min	\$29 = 2320 Min
\$5 = 400 Min	\$30 = 2400 Min
\$6 = 480 Min	\$31 = 2480 Min
\$7 = 560 Min	\$32 = 2560 Min
\$8 = 640 Min	\$33 = 2640 Min
\$9 = 720 Min	\$34 = 2720 Min
\$10 = 800 Min	\$35 = 2800 Min
\$11 = 880 Min	\$36 = 2880 Min
\$12 = 960 Min	\$37 = 2960 Min
\$13 = 1040 Min	\$38 = 3040 Min
\$14 = 1120 Min	\$39 = 3120 Min
\$15 = 1200 Min	\$40 = 3200 Min
\$16 = 1280 Min	\$41 = 3280 Min
\$17 = 1360 Min	\$42 = 3360 Min
\$18 = 1440 Min	\$43 = 3440 Min
\$19 = 1520 Min	\$44 = 3520 Min
\$20 = 1600 Min	\$45 = 3600 Min
\$21 = 1680 Min	\$46 = 3680 Min
\$22 = 1760 Min	\$47 = 3760 Min
\$23 = 1840 Min	\$48 = 3840 Min
\$24 = 1920 Min	\$49 = 3920 Min
\$25 = 2000 Min	\$50 = 4000 Min

CITY OF CHARLESTON



Department of Traffic and Transportation
180 Lockwood Drive (Room 235)
Charleston, South Carolina 29403
Phone: (843) 724-7368

CITY OF CHARLESTON

The SmartCard Parking System



A better way to park!

FREQUENTLY ASKED QUESTIONS

What is a SmartCard?

A SmartCard is a prepaid parking card similar in appearance to a credit card and functions as an alternative form of payment for Charleston's parking meters.

What are the benefits of the SmartCard Parking System?

The SmartCard is both convenient and economical. In addition to eliminating the need to carry change, the SmartCard also allows patrons to refund any meter time not used.



Is it possible for someone to steal time from the meter I'm using by refunding it onto a different card?

No. Each card is distinct and identifiable to the meter. Time can only be refunded onto the card from which it was originally deducted.

How long can I park at a meter?

A SmartCard can permit you to park in a metered space for the maximum allotted time indicated on the meter. To remain in that space beyond the allotted time is unlawful regardless of whether or not additional time has been purchased on the meter.

HOW DOES THE SMARTCARD WORK?

- 1) Simply insert the card into the angled slot in the parking meter.
- 2) The parking meter will display the dollar value available on the card.



- 3) After a few seconds, time will be added to the parking meter in 20 minute increments. This will continue until the card is removed or until the maximum time allotment for the meter is attained.



- 4) When ready to leave the metered space, any remaining time may be refunded to the SmartCard by simply inserting the card in the slot. The meter display will read "REF" when the refund is complete and the card may be removed.



WHAT SHOULD I DO IF MY SMARTCARD BECOMES DAMAGED, LOST OR STOLEN?

The SmartCard is like money and should be treated as such. The SmartCard does not guarantee you a parking space, nor does it allow you to park longer than the maximum time allowed at a meter. The SmartCard is very durable and can withstand considerable heat, cold, and moisture. The card is unaffected by magnetic or x-ray exposure. Since normal usage should not affect your SmartCard, no refund or replacement cards will be issued if any SmartCard becomes damaged, unusable, lost or stolen. The City will also not issue refunds for unused balances on any SmartCard, as balances do not expire.

WHERE CAN I USE MY SMARTCARD?

All parking meters in the Peninsula are now SmartCard capable. SmartCards can be used at all on-street parking meter locations and off-street parking meter lots including the lots listed below:

- Beaufain/ Archdale/Market Lot (BAM)
- Cumberland/Concord Lot (CCL)
- Exchange Lot (EXL)
- Market Lot (ML)



SmartCards are NOT accepted at the Garden Theater Lot off of King Street at the Park and Display parking station.