



Forgot Username/Password

City of Charleston

HOME SEARCH ▾ CONTACT US

CHECKOUT CART (0 ITEMS) MY ACCOUNT SIGN IN / REGISTER

Login

WebTrac Login

Username *

Password * This field is required.

[Forgot Username?](#)
[Forgot Password?](#)

Don't have an account? [Sign Up Now](#)

If you forgot your username or password, please click on "Forgot Username" or "Forgot Password" under login box.

Forgotten Login

Forgotten User

ⓘ If you don't have an email address on file with us, or if our data fails to match your responses, you will need to contact our office at (843)724-7327 or by using the contact us form.

Primary Email Address *

I'm not a robot reCAPTCHA
Privacy - Terms

Fill in the primary email address on your account to recover your username and/or password.

ⓘ An email has been sent to the address entered. Please check your email for your login information.

Forgotten Login

Forgotten User

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Primary Email Address *

I'm not a robot reCAPTCHA
Privacy - Terms

Once you enter your email, confirm the ReCaptcha, and hit Submit, you will see verification at the top in a red bar that an email has been sent.



Whichever link you chose ("forgot username" or "forgot password"), you will be prompted to this screen to put in your primary email address to receive an email with your username or password. If your email doesn't work or doesn't match our system, please call (843) 724-7327 or send us an email through the "Contact Us" button.

Contact Us

Forgotten Login

Forgotten Password

If you don't have an email address on file with us, or if our data fails to match your responses, you will need to contact our office at (843)724-7327 or by using the contact us form.

Primary Email Address *

I'm not a robot reCAPTCHA

An email should appear in the inbox of the address you provided.

You'll receive an email when you request your username/password online.

If you are the primary account holder, you can also call 843-724-7327 for them to send a password or username link to you.

City of Charleston Username for [REDACTED]

charleston-recreation@rectrac.com

To [REDACTED]

Tue 1/2/2024 3:23 PM

If there are problems with how this message is displayed, click here to view it in a web browser.

CAUTION: This email originated outside of the City of Charleston. Do not click links or open attachments unless you recognize the sender and know the content is safe.

You have requested your User Name for City of Charleston's web registration site. Please follow the instructions below. If you have any questions or problems, write to us at charleston-recreation@charleston-sc.gov. DO NOT REPLY to this message.

1. Make a note of your User Name: [REDACTED]

2. Next, return to <https://web1.myscloud.com/wbwsc/sccharlestonwt.wsc/login.html?email=lu0NOT1NOQ1C3Q283G4M3R606H4Y6X601L733N0E5I6U015707> and login to our online registration site. Then you may begin to use this website's features.

Note: If you did not make this request, someone has mistakenly entered your e-mail address. Simply ignore this message, or if you wish, you may contact our office.

This email is verification that you requested your username. Make note of your username and click the link to be redirected back to website to login.



City of Charleston Password Reset for [REDACTED]



charleston-recreation@rectrac.com

Tue 1/2/2024 3:29 PM

If there are problems with how this message is displayed, click here to view it in a web browser.

CAUTION: This email originated outside of the City of Charleston. Do not click links or open attachments unless you recognize the sender and know the content is safe.

You have requested to reset your Password for City of Charleston's web registration site. This can be done by using the below link. If you have any questions or problems, write to us at charleston-recreation@charleston-sc.gov. DO NOT REPLY to this message.

[Click Here To Reset Password](#)

Note: If you did not make this request, someone has mistakenly entered your e-mail address. Simply ignore this message, or if you wish, you may contact our office.

Reset

Reset Account Settings

Reset Your Password

New Password: *

Re-Type New Password:

Password reset successful

Login

WebTrac Login

Username *

Password *

This field is required.

Forgot Username?
Forgot Password?

Don't have an account? [Sign Up Now](#)

This email is verification that you requested to reset your password. Click the link in your email to be redirected back to the website to create a new password.

Once you hit submit and your passwords match, you'll receive confirmation of the change, **"Password reset successful."**

You should now be able to successfully log in with the username provided in your very first email and the password you just recreated.