



*City of Charleston*

# CENTRAL BUSINESS DISTRICT IMPROVEMENT COMMISSION

FRIDAY, APRIL 16, 2021



## Staff Updates

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- *Public Participation will be held at the end of this meeting.*
- Police Department Update
- Business Improvement District Consultant Update
- ULI/Riley Center Technical Assistance Panel Update
- Maintenance Walks – Updated Schedule
- Safety & Appearance Report Updates

# Safety: Police Department Efforts

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- CPD has broken down responsibility into 3 areas:
  - 1) **Patrol Operations**
  - 2) **Logistics of Enforcement**
  - 3) **Undercover Operations & Enforcement**
- **No Trespassing:** CPD has collected signed private property trespassing enforcement authorization forms for **79 properties** since the inception of the program in September.
- **Lighting:** CPD completed a lighting inspection and submitted a list for in September. They are now confirming that those lights have been replaced and will update the list within the next 90 days.

**NO  
TRESPASSING,  
LOITERING, OR  
SOLICITING**



SC Code § 16-11-520 and 16-11-620; Charleston City Code § 21-85, 21-108, and 17-97

**THE CHARLESTON POLICE DEPARTMENT HAS  
ENFORCEMENT AUTHORITY ON THIS PROPERTY.**

CPD Form 613A (rev. 9/2020)

# Safety: Outreach Program & Sampling Ban



The screenshot shows the header of The Post and Courier website with the temperature at 74° and a weather icon. The main headline reads: "No more sidewalk samples on King Street, near the Market – ban goes into effect Wednesday". Below the headline is the author's name, Mikaela Porter, and the publication date, Dec 2, 2020. A photo shows four people on King Street, all wearing face masks, standing near a building entrance. A caption at the bottom of the image states: "Employees at Allure on King Street try to hand out product samples to people passing by Monday, Oct. 26, 2020. City leaders on Tuesday, Dec. 1, 2020, outlawed food, drink or product sampling on sidewalks along King Street and in the City Market. File/Brad Nettles/Staff".

- City Outreach Worker has connected with 168 businesses on King Street. They have engaged with 121 individuals experiencing homelessness on King Street and adjacent areas.
- On December 1, City Council approved the sampling ban ordinance. Since passing the ordinance, reports of aggressive sales have dramatically decreased.

# Safety: COVID-19

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Departments have collaborated on COVID-19 signage for both the public realm and businesses.

PP&S has also provided a COVID-19 resource list and assisted Legal in responding to **over 130 inquiries** to [covid-19businessinquiry@charleston-sc.gov](mailto:covid-19businessinquiry@charleston-sc.gov).

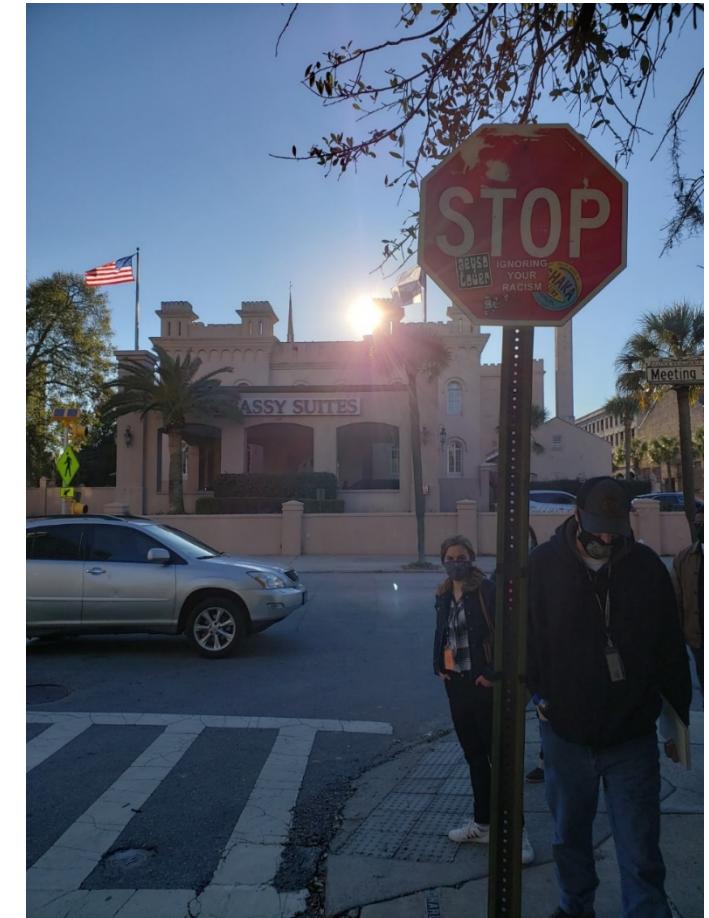
Additionally, Livability & Tourism and Police have collaborated with the Fire Marshal to conduct saturation enforcement as needed.



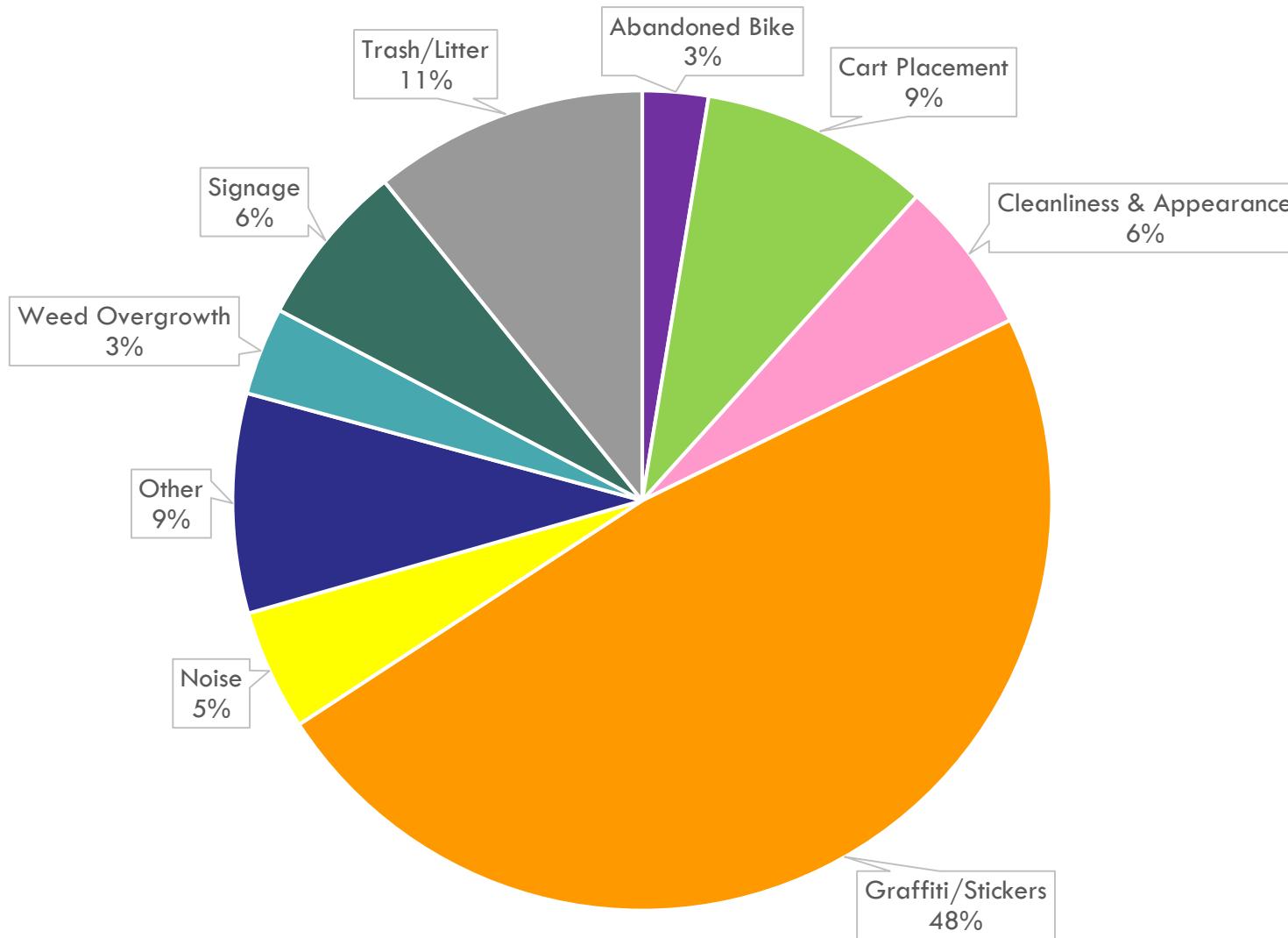
*Photo by Grace Beahm Alford, Post & Courier*

# Appearance: Maintenance Walks

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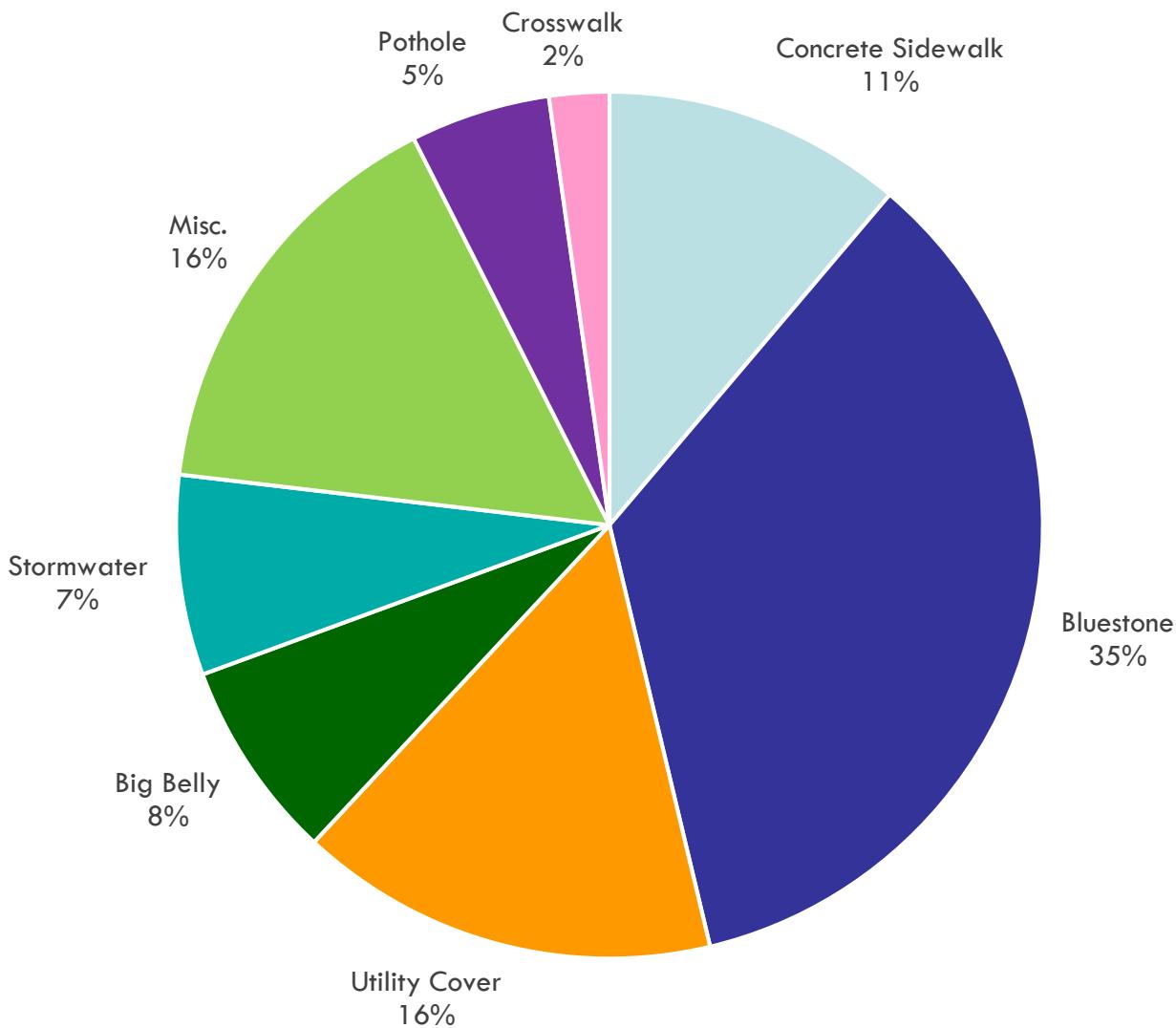


# Appearance: Livability & Tourism Code Enforcement



# Appearance: Public Service Work Orders

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# Appearance: 2020 Day of Caring & Education Efforts



## CITY OF CHARLESTON CENTRAL BUSINESS DISTRICT RESOURCES

### GARBAGE



Garbage is collected 7 days a week on King Street.

**Late Night Venues:** Rolling carts should be placed no earlier than 3 AM (1st collection is at 5 AM).

**Retail/Early Closing Restaurants:** Carts should be placed no earlier than 6 AM (2nd collection is at 9:30 AM).

Report garbage not collected to the Citizen Services Desk at (843) 724-7311 or online at [www.charleston-sc.gov/CitizenServicesDesk](http://www.charleston-sc.gov/CitizenServicesDesk)

### GRAFFITI REMOVAL



Report graffiti to the Citizen Services Desk at (843) 724-7311.

**Prevent Graffiti:** Remove graffiti quickly without drawing attention to discourage continued tagging. If you see someone actively vandalizing, call the **non-emergency number** at (843) 743-7200.

**Sticker Removal:** Use a degreaser or spot removal, razor blades, and rags to remove sticker residue. Stickers may also be easier to remove after heavy rain.



### LITTER CLEANUP



Call 1-877-7LITTER / 754-8837 to report someone littering.

Report littered locations to the Citizen Services Desk at (843) 724-7311 or online at [www.charleston-sc.gov/CitizenServicesDesk](http://www.charleston-sc.gov/CitizenServicesDesk)

**Cigarette Litter:** Dropping cigarette butts on the ground is littering and is illegal. Encourage smokers to use public, portable and pocket ashtrays. Report someone littering at 1-877-7LITTER.

Keep Charleston Beautiful needs volunteers to help clean up around the city. Organize your own cleanup event, or call (843) 579-7501 to learn more!

### STREETS & SIDEWALKS



Report dead or overgrown plants, trees, and weeds that are in the public right-of-way.

Report potholes and request brick and bluestone repairs.

Report damages to the Citizen Services Desk at (843) 724-7311 or online at [www.charleston-sc.gov/CitizenServicesDesk](http://www.charleston-sc.gov/CitizenServicesDesk)

## CITY OF CHARLESTON CENTRAL BUSINESS DISTRICT RESOURCES

### HOW TO RECYCLE

Make sure you are putting the right items in the right place! Ask yourself:

- Is it cardboard, glass, metal, or a plastic container? If not, it belongs in the trash. Cardboard should be flattened & secured.
- Is the container empty? Food, liquids, and other materials need to go in the trash.
- Non-recyclable items: Clothes, containers with food (ex. pizza boxes), dog waste, diapers, styrofoam, go in the trash.



Sign-up for Charleston County Business Recycling at (843) 720-7111 or visit their website to learn more at [www.charlestoncounty.org/departments/environmental-management/business-recycling.php](http://www.charlestoncounty.org/departments/environmental-management/business-recycling.php)

### STORM DRAIN MAINTENANCE

Monitor your nearby drains and remove debris on and several yards around the drain as needed particularly before a rain or storm event. Report severely clogged drains to the Citizen Services Desk at (843) 724-7311 or online at [www.charleston-sc.gov/CitizenServicesDesk](http://www.charleston-sc.gov/CitizenServicesDesk)



Garbage bags, buckets, brooms, rakes and gloves are helpful when inspecting and cleaning storm drains.

Learn more at **Adopt-A-Drain:** [www.charleston-sc.gov/Adopt-A-Drain](http://www.charleston-sc.gov/Adopt-A-Drain)

### ADDITIONAL RESOURCES

City of Charleston Citizens Services Desk  
[www.charleston-sc.gov/CitizenServicesDesk](http://www.charleston-sc.gov/CitizenServicesDesk)  
Central Business District Resources  
[www.charleston-sc.gov/CBDResources](http://www.charleston-sc.gov/CBDResources)  
Keep Charleston Beautiful  
[www.charleston-sc.gov/KeepCharlestonBeautiful](http://www.charleston-sc.gov/KeepCharlestonBeautiful)

# Safety & Appearance: Vacant Storefront Registry

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## Goals

To decrease vacancies in the CBD by dis-incentivizing property owners to allow storefronts to remain vacant for extended periods.

To increase property owner accountability to the City and to the surrounding merchants.

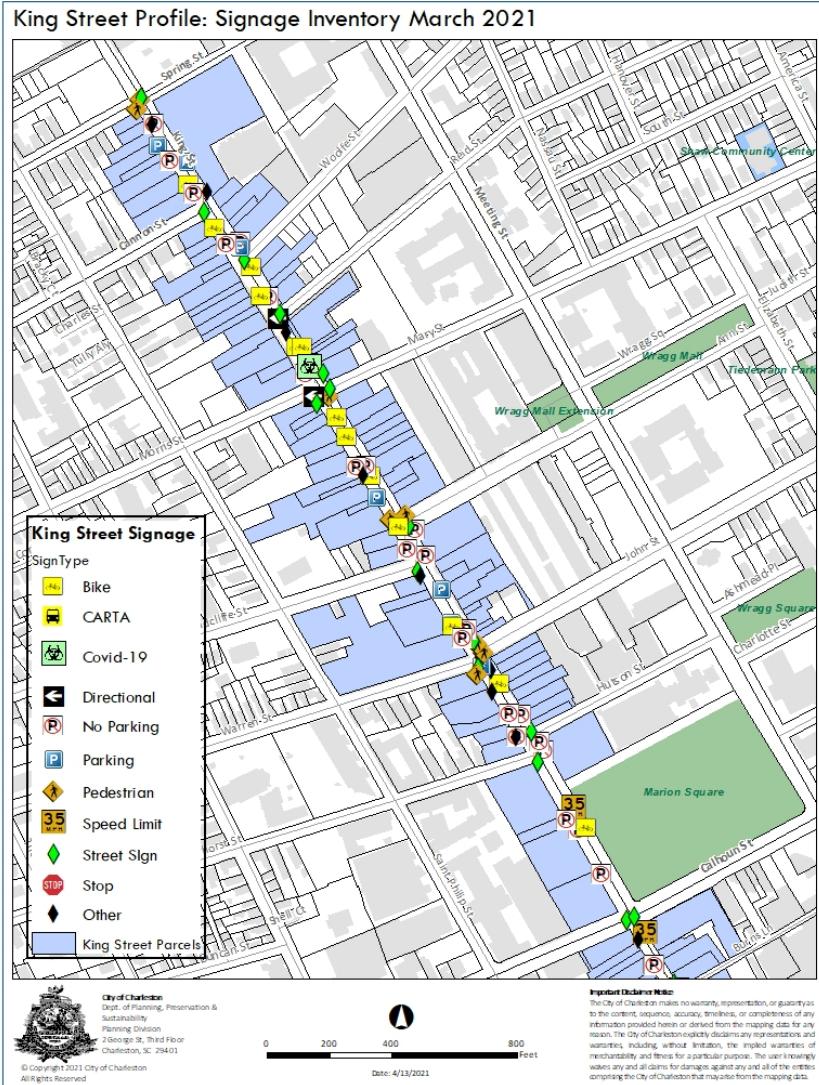
## Objectives

To ensure that vacant storefronts are safe.

To improve the look and feel of King Street.

To temporarily activate vacant storefronts & support tenant attraction.

# Safety & Appearance: Wayfinding



Monumental Gateway



Vehicular Directional



Pedestrian Directional



Pedestrian Map



District Identification



District Identification

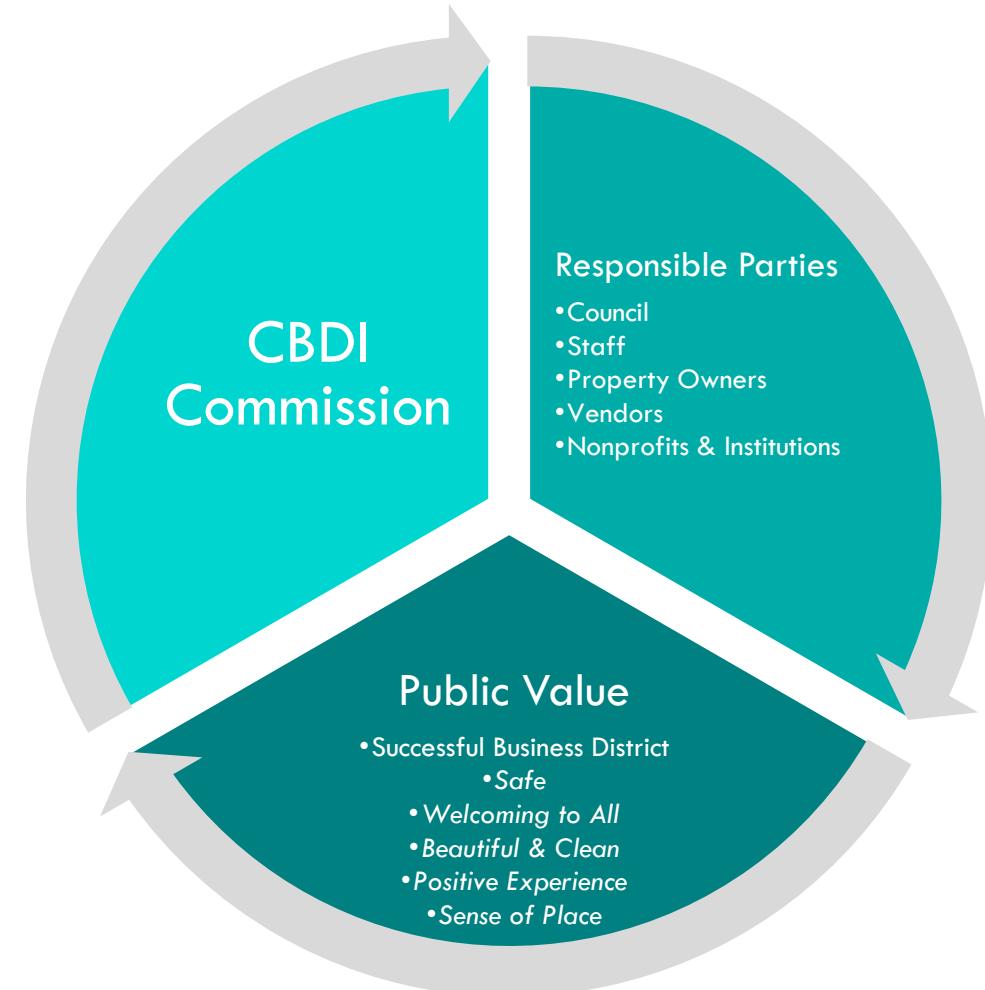


District Identification

# Work Groups

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- **Safety & Appearance Outreach & Materials**
  - Marty Wall & Lauren Fox
- **Wayfinding Signage**
  - Stacy Smallwood & Tim Mueller
- **Pop Up Shop Initiative**
  - Tom Stockdale & Tyrone Wilson
- **2021 Holiday Decorations**
  - Helen Hill & Andy Birlant
- **Programs & Events**
  - Lamar Bonaparte

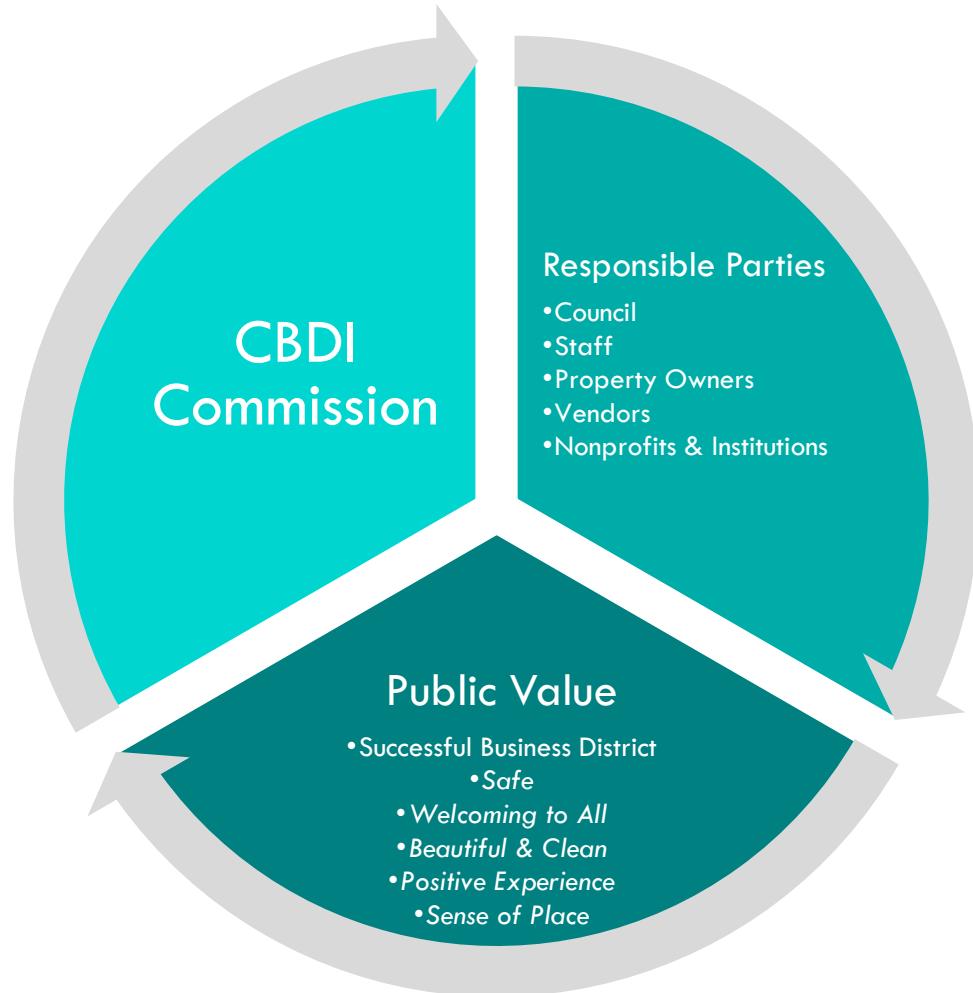


# **Public Participation Period**

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# Next Steps

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- **Next Meeting: Friday, May 21 at 3:30 PM**
  - Work Groups Updates
  - Staff Updates
    - BID Consultant
    - Market Street Maintenance Walk?
    - Wayfinding
    - Vacant Storefront Registry